# *FAQs*

**1. What is Computer Based Examination?**
It is a form of assessment in which the computer is an integral part of question paper delivery, response storage, marking of response or reporting of results from a test.

**2. What are the advantages in opting for Computer Based Examination?**
It offers greater accuracy, efficiency, transparency, reliability, flexibility, scalability, efficient administration, minimum effort, instant results, time saving, cost saving etc. when compared with traditional paper-based examination.

**3. Can I answer the Computer Based Examination on my computer at home or work?**
Yes. The Computer Based Examinations are offered in secure browser environment. You must have latest version of browser (Chrome or Mozilla Firefox) on you device.

**4. What computer knowledge is required to appear for Computer Based Examination?**
The candidate need to know only how to use computer mouse. That is at the most required.

**5. How secure is the Computer Based Examination?**
It is very secure with zero error possibility as human intervention is minimal.

**6. How a candidate can practice for Computer Based Examination?**
The Mock Test will be conducted before exam session by institute.

**7. What will happen in case there is some problem in computer during the examination?**
There will be enough buffer time available to take care of such problems and the time lost in change of system will be duly compensated as each and every second will be recorded by the server. Your given answers are saved in the server.

**8. How will a candidate answer a question in the Computer Based Examination?**
Question paper is displayed to students in login. The candidate has to write the answers of the given question on paper and at last candidate has to create a single pdf file of all the pages of the your answers and upload it on exam portal before the given time.

**9. How will a candidate come to know which the questions are left unanswered?**
Candidate has to manually check the respective answers for the given question, There will be no system check.

**10. Can a candidate change his/her answer?**
Yes during the exam duration, the answer submitted in the PDF file will be considered as final answer.

**11. When will the result of Computer Based Examination be declared?**
It will be declared by institute as per their norms.

**12. Is there any call centre support?**
Yes. You can contact your institute.

**13. What if I forgot my password?**
You can use forgot password option on login page.

**14. Can I change my password?**
Yes from my profile section you can change it.

**15. Is internet required?**
Yes. A non-interrupted and minimum 256 KB/s internet speed is required for smooth functioning.

**16. What are system requirements?**
For Computer: Min RAM – 4GB, Processor – Core2Duo, HDD – 100GB.
For Mobile: Android 67 and above.
System must be Camera enabled, please ensure all drives are installed for proper functioning of Camera.
Please ensure your mobile or laptop is fully charged.

Please keep required stationery handy with you (pencil, pen, rough sheet etc.)

**17. How to troubleshoot the camera problem on chrome Android?**
Visit the following link for steps:
https://support.google.com/chrome/answer/2693767?co=GENIE.Platform%3DAndroid&hl=en

**18. How to troubleshoot the camera problem on chrome Laptop/PC?**
Visit the following link for steps:
https://support.google.com/chrome/answer/2693767?co=GENIE.Platform%3DDesktop&hl=en&oco=0

**19. How to troubleshoot the camera problem on chrome iPhone/iPad?**
Visit the following link for steps:
https://support.google.com/chrome/answer/2693767?co=GENIE.Platform%3DiOS&hl=en&oco=0

**20. How to create a Single PDF file of my answers?**
You need some pre-requisite apps to create the PDF, please ensure you have installed apps to create pdf before starting the exam.
Steps for creating PDF on Android Mobile:
1. Download the CamScanner App
   (https://play.google.com/store/apps/details?id=com.intsig.camscanner&hl=en_IN&gl=US Use this link to download the app)
2. Follow this link to create the PDF file https://www.youtube.com/watch?v=EU5nnwRDeLw, Please select Batch Mode for multiple images. Try practicing for PDF Creation it will be helpful to create PDF during exam.
3. Please follow this link for guide on locating PDF file of CamScanner:
   https://www.quora.com/Where-are-CamScanner-images-and-PDFs-saved-on-Android-mobile

**21. How to Check Web Cam is working properly or not?**
Visit the following link: https://webcamtests.com/